

Techem – Energy Service Provider SAP PM/CS & MRS Implementation



Techem is a leading global energy service provider for the real estate sector and private homeowners promoting greater awareness of energy and water consumption in more than 20 countries. Techem has around 3,100 employees at 100 locations in Germany and in foreign subsidiaries and partner companies worldwide

Program Vision

- **Standardize and Integrate** – Standardize and integrate processes, information & applications
- **Simplify and Automate** – Elimination & automation of repetitive, manual, and non-added value tasks
- **Value Focus** – Target areas of highest value, and capitalize on opportunities to improve efficiency and effectiveness
- **Result Oriented** – Optimized Multi resource planning for 500+ technicians and 20 external sub-contracting planners

Challenges & Pain Points

- Complex Business Environment with a very complex system landscape
- Working with a Diverse team from multiple organizations
- A Long Project (3+ years)

Objective

- Deliver integrated SAP Multi Resource Scheduling solution covering plant maintenance and customer service functions across Techem

Project Highlights

- A long Project 3+ years
- MRS technical integration with PM/CS functionality
- 2000+ of development days delivered from offshore
- 500+ of testing days delivered from offshore
- Offshore delivery includes all kinds of ABAP developments, reports, enhancements, interfaces, data migration, form printing & PI integration
- MRS & Google Maps Technical Integration
- Development of MRS Dispatching cockpit tool for internal/external resource planners for efficient and optimized multi-resource planning
- SAP MRS Technical upgrade and support
- SAP PI integration with legacy systems

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SAP Solutions

- Implementation of ECC (PM/CS) & MRS 800
- Leverage additional implementation tools:
 - SAP PI (Process Integration)
 - SAP Solution Manager
 - HP Quality Centre

Project Timeline

- Design Phase: Nov 2010 to Feb 2011
- Solution Build and Test: Feb 2011 to April 2013
- Release 1 Go-Live: June 2012
- Release 2 Go-Live: May 2013
- CS 2.0 till March 2015

Benefits of Working with Enstrapp

- Right Mix of onsite and offsite work packages
- Increased ROI and accelerated delivery while providing flexible delivery model
- Reduced risk through the SME expertise, organization's application and development knowledge
- Availability of specialized skills
- Faster speed to implementation
- Reduced cost of the overall project